RacePlanner Training Services

During the initial implementation of RacePlanner, all Girls on the Run Councils are provided with six to eight hours of training, including the following components:

1. Site Application and Site Management
2. Coach Application, Volunteer Scheduling, Volunteer Portal and Attendance App
3. General Fundraisers and My Donors
4. SoleMates, Peer to Peer Campaigns, and Auto-Generated Fundraisers
5. Program Registration
6. Program Management, Event Reports, and Organization Reports
7. 5K Event and Volunteer Registration

In addition, those who have implemented the ERS GOTR Website have received CMS Training.

For councils who did not need one of these components during the initial round of training, it can be scheduled anytime in the future when the need arises.

For councils who have received this full complement of training from the RacePlanner team and need additional training for new staff, we always recommend that the current staff train new staff on how the program is used by the council. In addition, the following tools are available:

1. Pre-recorded videos (available in the **Help Center** within RacePlanner)
2. The **Help Center** documentation
3. Various help documents that are available on Podio, including *Preparing for the Next Season*
4. *NEW!* Weekly small group training sessions, delivered by RacePlanner. Each course is $35 and is limited to 5 participants. Topics rotate each week. To see the schedule and register, **Click Here**.
5. Review the weekly RacePlanner tips provided in the 411 document issued from GOTRI.
6. Personalized, one-on-one training is available. Please contact RacePlanner for pricing.

For questions, please contact RacePlanner at 530-230-2225.